



FREQUENTLY ASKED QUESTIONS

FINANCIAL AID

WHY ARE THERE TWO FINANCIAL AID CARDS in LancerLink?

The Financial Aid Office card links to general Financial Aid information, Financial Aid appointments, submitting documents, and applying for private scholarships.

The My Financial Aid card links to your personalized Financial Aid Dashboard, which has your Financial Aid Offer, required documents, SAP status and more.

Accept/Decline Your Aid

How to accept/decline your Financial Aid Offer

- Go to Lancerlink.calbaptist.edu>Student Finance Tab
- Go to Financial Aid Card > Go to My Financial Aid
- Click "Offer" on the top tool bar to review, **Accept** or **Decline** aid
- Next to each piece of financial aid there is a status box where you can choose to **Accept** or **Decline** the aid.
- Click the "Submit" button at the bottom of the page.
- Then generate a new Course and Fee statement for updated balance information

Financial Aid Documents

How to Review and Submit Financial Aid Documents

- Go to Lancerlink.calbaptist.edu>Student Finance Tab
- Go to Financial Aid Card>Go to My Financial Aid
- Review outstanding documents under the "Home" Tab
- Go back to the Financial Aid Card>Turn in Documents

How to Check Outstanding Financial Aid Requirements

- Go to Lancerlink.calbaptist.edu>Student Finance Tab
- Go to Financial Aid Card > Go to My Financial Aid
- Under the "Home" tab, you will see missing documents, verification items or actions needed to complete your file
- Click "Turn in Documents" to submit the missing documents/requirements in Student Forms

How to complete your Master Promissory Note and Entrance Counseling

- Go to the www.studentaid.gov
 - Login at the top right-hand corner using your FSA ID
 - Click on the "Complete Aid Process" tab
 - Select "Complete Master Promissory Note" and "Complete Entrance Counseling" for your federal student loans
- *If receiving a Parent Plus Loan, the parent must login using their FSA ID/password and complete a "Parent Plus MPN"**

How to complete a G8* or G6 Cal Grant Form

- Go to mygrantinfo.csac.ca.gov
 - Create an account
 - Fill out the required form
- *This document confirms that you graduated from a CA High School**

Where to request your IRS Tax Return Transcript

- Go to www.irs.gov/transcript
- Call IRS at (800) 829-1040

How to View my Financial Aid Status and Eligibility

- Go to Lancerlink.calbaptist.edu>Student Finance Tab
- Go to Financial Aid Card>Go to My Financial Aid
- Click "The Satisfactory Academic Progress" tab

Loan Information

How to apply for a Parent PLUS Loan

- Go to www.studentaid.gov
 - Login at the top right-hand corner using your Parent FSA ID
 - Click on the "Apply for Aid" tab at the top
 - Select "Apply for Parent PLUS Loan" and fill out the application
- *Parents must also complete the Parent Master Promissory Note**

How to apply for a Private Loan

- Go to Lancerlink.calbaptist.edu>Student Finance Tab
- Select "General Financial Aid Information"
- Select "Loans" on the left side
- Locate the "Private Loans" section
- Select "Elm Select" for CBU's Established Lenders
- Select lender of your choice and apply for the loan

Private Scholarships

How to apply for Private Scholarships

- Go to Lancerlink.calbaptist.edu>Student Finance Tab
- Select "Apply for Private Scholarships"
- Select "Scholarships" on the left side
- Apply for scholarship of your choice

Questions on FAFSA, Grants/Scholarship and Loans

951- 343- 4236 or finaid@calbaptist.edu

Set up an appointment today with
your Financial Aid Counselor

